

KMAP GENERAL BULLETIN 12116

KMAP Website

If you are using Internet Explorer 8 or 9 and are experiencing technical issues with the KMAP website, clear your temporary Internet files as indicated below.

- Select **Internet Options** from your Tools menu.
- Click **Delete** under Browsing History to delete temporary Internet files and cookies.
- Log off of the KMAP website.
- Log on to the KMAP website.

If you still continue to experience issues accessing the KMAP website while using Internet Explorer 8 or 9, you may need to consider installing Internet Explorer 7.

KMAP

Kansas Medical Assistance Program

- <u>Bulletins</u>
- Manuals
- Forms

Customer Service

- 1-800-933-6593 (in-state)
- 785-274-5990 8:00 a.m. - 5:00 p.m. Monday - Friday